

Frequently Asked Questions

1. What is hospice?

Hospice is the compassionate care of people who are terminally ill with the primary focus on pain relief and symptom management, as well as providing emotional and spiritual end-of-life issues, forgoing trying to cure the disease.

2. When is the best time to start hospice care?

Patients and/or families should consider hospice care when treatments for a disease have been exhausted or no longer work. Hospice provides a way for people to live in comfort, peace and dignity without curative care. Hospice is not about giving up in any way...it's about respecting and improving the quality of a patient's life by helping them be free of pain, surrounded by the love and support of their family, and enjoying the comforts of home.

It could be time for the conversation about hospice care for you or a loved one. We can talk you through it. Please call us at 830.258.7799.

3. Is hospice a place?

Hospice is not a place...it's a service provided to qualifying hospice patients within their own homes or the homes of their loving and supporting caregivers. Hospice brings physical, emotional, and spiritual care and support wherever our patients call home.

4. How do I pay for hospice?

Basic hospice care is covered by Medicare, Medicaid or most private insurance plans. Peterson Hospice, different from all other hospice services, is available regardless of a family's ability to pay.

5. What is Palliative/Transitional Care? I've heard this term connected with hospice services?

The word palliative means comfort. Peterson Hospice provides this level of care and comfort, designed to treat pain and other symptoms and conditions causing discomfort. Our medical experts at Peterson Hospice will help families and patients identify appropriate symptom management and help families and patients determine whether or not palliative care or hospice is most appropriate.

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