

## **Plain Language Summary**

Peterson Health is committed to providing charity care to persons who have healthcare needs and are uninsured, under-insured, ineligible for a government program, or otherwise unable to pay for emergent, medically necessary care based on their individual financial situation. Peterson Health is consistent with its mission to deliver compassionate, high-quality, affordable healthcare services and to advocate for those who are unable to pay for their healthcare needs. Here at Peterson Health we ensure that the financial capacity of people who need healthcare services does not prevent them from seeking or receiving care. We will provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility for financial and governmental assistance. Eligible individuals will not be charged more than amounts generally billed for emergencies or other medically necessary care.

### **To apply for financial assistance:**

Contact Hospital Solutions Inc.(HSI) for possible governmental assistance at: 830.258.7744. HSI eligibility representatives are on site to assist you with this process.

- Go to [www.petersonhealth.com](http://www.petersonhealth.com)
  - Click on Patients and Visitors
  - Click on Patient Financial Services
  - Click on Downloads
- Speak to a Patient Access Representative at any Peterson Health areas
- Contact the Business Office M-F 8am-5pm at 830.258.7423
- Request by mail:  
Peterson Health  
ATTN: Financial Assistance Program  
551 Hill Country Dr.  
Kerrville, Texas 78028

### **For a copy of Peterson Health's full Charity Policy in English or Spanish:**

- Go to [www.petersonhealth.com](http://www.petersonhealth.com)
- Click on Patients and Visitors
  - Click on Patient Financial Services
  - Click on Documents
  - Speak to a Patient Access Representative at any Peterson Health areas
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