



MAIN NUMBER – 830-896-4200

Hospital Emergency - 511

Overhead Paging-82 wait for tone then 0 then speak

ACC Overhead Paging - 84

Patient Rooms – 258-2 + Room #

Compliance Hotline – 844-868-4852

ADMINISTRATION

President / CEO..... Pat	7728
COO..... Steve	7054
VP of Operations..... Joe	7047
Exec. Secretary..... Diana	7366
Patient Experience Director Audrey	7841
Pat. Relations/Vol. Coord.. Judy	7630

ADMISSIONS

Primary Registration & Scheduling Line	7373
Director..... Kim	7380
IT Coordinator..... Linette	7398
Pt Access RN..... Rick	7844
Reg Supervisor..... Vikki	7546
Pre Cert Supervisor..... Wendi.....	7726
Pre-Cert Skylar/7216 Lacey/7219.....	Mandy/7082
Educator..... Katherine	7465
Surgery Registration..... Tina.....	7618
KMP Registration.....	7616
MOB Registration.....	7221
HSI..... Robert.....	7744

ACCOUNTING

CFO/Compliance..... Lisa.....	7632
Controller..... Carolyn.....	7795
Senior Accountant..... Emily.....	7331
Financial Analyst..... Justin.....	7827
Accounts Payable..... Michelle.....	7449
Staff Accountant..... Gabby.....	5821
Payroll/Accountant..... Donna.....	7635
Accounting Clerk..... Madalynn.....	7507
Fax.....	258-7678

Business Office/Revenue Cycle

Director..... Chris B.....	7343
B/AR Coordinator..... Scottie.....	7682
HC Billing Supervisor..... Rhonda.....	7422
Rev Integrity Coordinator..... Gina.....	7288
Rev Integrity Examiner..... Diane.....	7662
Rev Integrity Examiner..... Lindy.....	7603
PFS Supervisor..... Laci.....	7501
Rev Cycle Analyst..... Kiersten.....	7668
Cash Poster..... Tory.....	7683
FAA Coor/Vendor Mgt..... Christine.....	7405
Billing Supervisor..... Sherry.....	7687
Claims Coordinator..... Mindy.....	6388
Collector..... Kayla.....	7684
Collector..... Brooke.....	7627
Collector..... Chris G.....	7424
Collector..... Anna.....	7631
Collector..... Lauren.....	7686
Collector..... Adrianna.....	7527
Customer Service.....	830-468-6045

BUSINESS DEVELOPMENT

Director..... Jason.....	7408
Physician "Hot Line".....	7476

CARDIOPULMONARY

Director..... Ed.....	7351
Asst. Director..... Audrey.....	7582
Main Number/Scheduling..... Estella.....	7350
Lead Therapist..... Herb.....	7580
Resp. Therapist Work Room.....	7352
Stress Lab 2 / 7580..... Physicians Desk.....	5230

CARE COORDINATION

Director..... Tracy.....	6389
Admin. Assistant..... Daria.....	7629
Nurse Navigator..... Jenny.....	7463
Utilization Review..... Andrea.....	7005
Clinical Doc. Specialist..... Melissa.....	7622
Clinical Doc. Specialist..... Heidi.....	7318
Social Worker..... Pam.....	7308
RN Case Manager..... Tammy.....	7086
RN Case Manager..... Lauran.....	7359
RN Case Manager..... Amanda.....	7382
RN Case Manager..... Leigh Ann.....	7045
RN Case Manager..... Shanny.....	7085
RN Case Manager..... Doreen.....	7615
RN Case Manager..... Allie.....	7528

CASHIER..... Kim.....7642

CHAPLAINS..... Main.....7037

CONFERENCE / CLASSROOMS

ACC Conference Room A.....	5017
ACC Conference Room B.....	7016
ED Conference Room.....	7745
HR-Quality Service Conference.....	7454
2 nd Fl. Conference Room A.....	6806
2 nd Fl. Conference Room B.....	7348
Computer Training Room.....	5207

DEVELOPMENT

Director..... Tom Martin.....	7420
Annual Giving & Spec. Events.....	Zoe.....7421
Administrative Asst..... Nissa.....	7411

EMERGENCY ROOM

Medical Director..... Dr. Toloza.....
Nurse Director..... Sharon.....	7482
Clinical Supervisor..... Jolene.....	7457
Clinical Supervisor..... Dustin.....	7741
ER CQI..... Lana.....	7487
ER Registration/Collector.....	7749 / 7753
ER Reception.....	7598
Nurses Station / 7747.....	Trage/7823

EVS

EVS Director..... Corey.....	7386
EVS Supervisor..... Selina.....	3121 / 7377
EVS Supervisor..... Mary.....	3121 / 7377

FACILITIES MANAGEMENT

Director..... Kevin.....	7426
Bio-Med Tech..... Scott.....	7435
Bio-Med (Portable).....	4102
Operations Manager..... Kenny.....	7575
Safety/EM/EOC..... Randy.....	7307
Security Desk..... ER Lobby.....	7598
Fax Number.....	7013

FOOD & NUTRITION SERVICES

Director..... Larry.....	7688
Retail Manager..... Monty.....	7721
Production Manager..... Chris.....	7319
Patient Services Super..... Jorge/Erin.....	7811
Catering/Kitchen.....	7689
Office Clerk..... Laura.....	7798
Dining Room Wall Phone.....	5016
Dietitians - Christina/7122 - Madalyn/7774 - Heather/7128
Bistro Cashier.....	7719
Patient Room Service (from patient room).....	3663

HEART AND VASCULAR CENTER.....

Cath Lab Director.....	7409
CCIR Nurses Station.....	7608
CCIR Control Room.....	7417
CCIR Clinical Coordinator..... Debra.....	7284
IR RAD Tech..... Pete.....	7418
Dr. Dictation.....	7419
PICC Team.....	7431

HIM / MEDICAL RECORDS..... 7000

Medical Records Director..... Helen.....	7536
Medical Records Supervisor..... Hollie.....	7297
Birth Certificate	
HIM Analyst..... Arra.....	7525
HIM Analyst..... Liz.....	7257
Records Analysts	
HIM Analyst..... Rose.....	7539
HIM Analyst..... Maria.....	7830
HIM Analyst..... Alexis.....	7761
Transcription/Forms/IT	
HIM Liaison..... Chris.....	7447
Patient Portal.....	4013
Fax..... 258-7489.....	258-6719

HOME HEALTH..... 7400

Director..... Pat Garcez.....	7225
Alt Admin..... Tammie Sifford.....	7226
LMSW..... Leah.....	7502
Business Manager..... Felicia.....	7402
Case Manager..... Angie.....	7119
Case Manager..... Chantal.....	7230
Non Acute Tech Support.....	7443
Lead Biller HC..... Maria/7464.....	Karen/7120
Admissions..... Bea/7524.....	Jaime/7344

HOSPICE..... 7799

Director..... Amy.....	7480
Patient Care Mgr..... Marcella.....	7494
Asst. Patient Care Mgr..... Jenifer C.....	7238
Office Manager..... Juliet.....	7473
Lead Coder / Biller..... Dianna.....	7472
Volunteer Coord..... Rhonda R.....	7401
Non Acute Tech Support.....	7443

HOSPITALIST PROGRAM

Hospitalist RN.....	7067
Hospitalist Medical Dir.....	7207

HUMAN RESOURCES

Director..... Buddy.....	7455
Dir of Org Development..... Erin.....	7375
Admin. Assist..... Melinda/Christina.....	7440
Emp. Benefits Coord..... Sandra.....	7441
Occ/Emp. Health Nurse..... Bridget/7459 Quen/7034
Recruiter..... Amy.....	7746
Education Coord..... Lissa.....	7625
Fax.....	258-7592

INFORMATION SYSTEMS Help Desk..... 7100

CIO..... Brian.....	7258
IT Manager..... Phil.....	7390
Network Manager..... Chris.....	7109
Network Specialist..... Mike.....	7134
Operations Manager..... Steve Dearing.....	7202
Technical Manager..... Rene.....	7656
Non Acute Support.....	7443
Non-acute EMR IS Manager..... Josh.....	7445
PC Tech..... Steve McRae.....	7111
PC Tech..... Steve Ramsey.....	7260
Phone Tech..... Jesse.....	7839
Project Coordinator..... Stephanie.....	7572
Business Intelligence Analyst..... Ted.....	7643
Web Developer..... Bill.....	7677
Fax.....	258-7321

PHYSICIAN COMPUTER ISSUE..... & CPOE HOTLINE..... 7248

CLINICAL INFORMATICS

Director Clinical Info. Sys..... Lyndel.....	7080
Clinical Info Sys. Spec..... David.....	7534
Clinical Info Sys. Spec..... Valerie.....	7087
Clinical Info Sys. Spec..... Christa.....	7097

LABORATORY	3 West CDU7655	PETERSON SPECIALTY CARE –CARDIOLOGY
Director..... Deborah..... 7378	Director..... Amber..... 7879	Office..... 830-258-6244
Main Lab..... Inquires/7730 Fax/7035	WOMEN'S SERVICES7444	Practice Mgr..... Noelle Fitzsimon..... 6245
Blood Bank..... Hai Pham..... 7733	Director..... Marina..... 7415	Dr Waits..... 5240
Lab Core Manager..... Leslie..... 7731	Clinical Supervisor..... Melissa..... 7414	Nurse for Dr. Waits..... 5239
LABORATORY (continued)		Front Office..... 5250
Pathologist..... 7708	C.A.R.E. Program6464	Fax..... 855-592-1267
Lab IS Coord..... Chris..... 7069	C-Section Room..... 6739	PETERSON SPECIALTY CARE –VASCULAR
Medical Director..... Dr. Betancourt..... 7041	PACU7281	5436/5199
Microbiology..... Sandy..... 7038	Clinical Supervisor..... 7594	Office..... 830-258-6236
Pathology..... Rose..... 7724	Phase II..... 7282	Krystal Klein..... Practice Mgr..... 7432
POCT/Phlebotomy..... Myrissa..... 6711	Clinical Supervisor (Mobile)..... 8728	Nurse for Dr. Edward Erb..... 5741
OP Draw Station / 5040..... ACC Lab / 7720	PETERSON COMMUNITY CARE CLINIC7900	Fax..... 830-730-5450
MOB Lab Registration / 7221..... Lab 5074	Check In..... 5041/5044	PETERSON URGENT CARE – PUC - 7669
KMP Registration / 7616..... Lab 7526	Check Out..... 5042/5043	Dr. Jarrod Wiggins..... Medical Dir..... 7762
MARKETING AND COMMUNITY RELATIONS	Nurse Station..... 5045/5046/5081/5082	Alicia Napper..... Clinical Dir..... 5668
Director..... Lisa..... 7628	Sherri Risner..... 7451	Phyllis Knight..... Clinical Cood..... 7669
Hospital Liaison..... Jennifer S..... 7624	Tracey Richard..... 7452	Provider Line..... 7593
Graphic Design/Ad Coord.. Jennifer F..... 7610	Marcie Sweat..... 5053	Front Office..... 5125/5126
Community Liaison..... Bethany..... 7461	Julie Merritt..... 5047	Nurses Station 5664/5665..... Radiology Room..... 7593
	Diabetic Education..... Phyllis..... 7285	Back Office..... 5667
MATERIALS MANAGEMENT	OutPatient Dietitian..... Christina..... 7122	PETERSON MEDICAL ASSOCIATES - Bandera
Director..... Karen..... 7542	Robyn Pipkin..... 5048	Office..... 830-522-2002
Front Office / Mail Room... Linda..... 7540	Irene Wilson..... 7458	Nurse for Sherry Stewart ANP-BC..... 5190
Supervisor..... Chris..... 7848		Nurse for Dr. Fred Salley..... 5188
Buyer..... Dianne..... 7530	PETERSON HEALTH CARE NETWORK	Dawn Medley..... 7114
Buyer..... Rebecca..... 7541	Administrator..... Bill..... 7659	Fax #..... 830-730-5074
Buyer..... Courtney..... 7740	Admin. Assist..... Linda..... 7659	PETERSON SPECIALTY CARE –
Storeroom..... Mario..... 5593	PETERSON MEDICAL ASSOCIATES – PMA--7762	GASTROENTEROLOGY .. 5199/5436
Capital Buyer..... Lillian..... 7290	Tim Rye..... PMA Administrator..... 7091	Office..... 830-258-6242
ASC Coordinator..... Sonia..... 4205	Shelia Mays..... Dir Clinical Operations 7123	Krystal Klein..... Practice Mgr..... 7432
OR/CCL Coordinator..... Richard..... 3125	Carolyn Taylor..... Adm Asst..... 7634	Nurse for Dr. Lindy Rachal..... 5980/5742
Storeroom Mobile..... 4107	Nurse for Dr. Jarrod Wiggins..... 5123	Fax #..... 830-515-5031
Fax..... 258-7381	Nurse for Dr. Sandra Garred..... 5124	PHARMACY7735
MEDICAL STAFF SERVICES	Nurse for Dr. Cynthia McNeely..... 5104	Director..... Anne..... 7739
Director..... Carol..... 7717	Nurse for Dr. Bridget Robledo..... 5141	Assistant Director..... Kelli..... 7785
Credentials..... Amy..... 7748	Nurse for Dr. Scott Stevener..... 5139	Lead Pharmacist..... 8790
Quality Coord..... Amber..... 7716	Nurse for Dr. Dawn Gonzalez..... 5134	Clinical Pharmacist..... 8792
Physicians Health & Wellness..... 7222	Nurse for Nick Clark FNP..... 5226	Order Entry Pharmacist..... 8791
Fax..... 258-7107	Nurse for Lori Pruitt FNP..... 5142	ACC Pharmacist..... 8793
NURSING ADMINISTRATION7533	Nurse for Dr. Klaus Schroeder..... 5202	Home Med Rec Technician.. 8795
CNO..... Kaeli..... 7342	Nurse for Lindsey Neel, FNP..... 5129	FAX..... 258-7780
Clinical Coordinator..... Lori..... 7531	Terry Mead..... Clinical Nursing Supv. 7729	PHYSICIAN INFORMATION LINE..... 830-258-7661
Admin. Assist..... Elaine..... 7533	Stephanie Kroeker, Population Health Nurse ACO..... 7295	
House Supervisor #9..... 7532	PETERSON WOMEN'S ASSOCIATES -PWA- 6237	QUALITY / RISK MANAGEMENT
Nurse Educator..... Ambra..... 7429	Dr. Wilfong..... 7356	Director..... Barbara..... 7468
Time / Attendance..... Sharon..... 7667	Dr. Carlton..... 6233	Infection Control..... Pam..... 7448
Fax..... 7236	Dr. Bradford..... 6235	PT Safety/Accred Coord..... Elaine..... 7660
NURSING UNITS	Trista Ranton, NP..... 6235	Quality Imp. Specialist (QIS) Kelly..... 7796
Critical Care / ICU7395	Kristen Johle..... PWA Practice Mgr..... 6234	Quality Nurse Auditor..... Sheila..... 7599
Nurse Director..... Kelli..... 7743	Mizraim Rios..... Clinical Supv..... 5061	Quality Assurance Phys..... Dr. William Morris..... 7697
Clinical Supervisor..... Shane..... 7783	Annette Jones..... Midwife..... 5059	Fax..... 258-7453
2 West Surgical Unit	Niessa Meier..... Midwife..... 5023	RADIOLOGY
A Station / 7555 B Station / 7545	Jodie Baker..... Midwife..... 7364	Director..... Tracy..... 7562
Nurse Director..... Jodi Fleming..... 7646	Brittany Harris..... Midwife..... 5219	Reception Desk..... 7636
Clinical Supervisor..... Dee Dee..... 7335	PETERSON SPECIALTY CARE – KERRVILLE- 5173	Supervisor..... Paula..... 7638
Joint Replacement Coord.. Kelly..... 7336	Office..... 830-258-7466	CAT Scan Room..... 7641
3 South ARU Unit7824	Krystal Klein..... Practice Mgr..... 7432	X-Ray..... 7637
Director..... Elizabeth..... 7554	Nurse for Dr. Ryan Patrick..... 5176	MRI Tech Room..... 7346
Nurse Manager..... Cheyanne..... 7049	Nurse for Dr. Marco De Los Santos..... 5177	Nuclear Medicine..... 7640
Admissions / In House..... Lauren..... 7825	Nurse for Adam Branch..... FNP..... 7097	Support Supervisor..... Anna..... 7347
Admissions..... Ann..... 7496	Fax..... 866-789-1562	PACS Admin..... Carlos..... 7040
Social Worker..... Donna..... 7696	PETERSON SPECIALTY CARE – UROLOGY - 5713	Radiologists..... 7754 / 7756
3 West Medical Unit7645	Office..... 830-257-7533	Radiology Nurse..... 3127
Nurse Director..... Amber..... 7879	Krystal Klein..... Practice Mgr..... 7432	Ultrasound/Echo..... 7639 X-Ray-FileRm.7668
Clinical Supervisor..... Jessica..... 7388	Nurse for Dr. Ralph Fritsch..... 5248	REHABILITATION SERVICES
	Nurse for Dr. John Nelson..... 5247	Director..... Elizabeth..... 7554
	Fax..... 830-896-4151	Admin. Assist..... Joade..... 5840
		Lead Therapist..... Steve..... 7843
		Gym..... 7246
		Speech Pathologist..... Candace..... 7560

STERILE PROCESSING DEPT 7393

Manager..... Kevin..... 7291
 Main SPD Technician 7393
 ACC SPD Technician 5015

LABORATORY - ACC..... 7720**MAINTENANCE – ACC..... 7103****SURGICAL SERVICES (OR) 7376**

Director Susan..... 7269
 Surgery Secretary..... Pauline..... 7376
 Clinical Supervisor..... Arnold 7818
 Clinical Supervisor(Mobile)..... 8729
 Cysto room 5255
 Endoscopy room..... 5256
 OR Supply Clerk 8732
 OR 1 / 5251 OR 2 / 5252
 OR 3 / 5253 OR 4 / 5254

PT. REG / SCHEDULING - ACC**Primary Registration & Scheduling Line 7373**

Director..... Kim 7380
 Registration Supervisor..... Michelle..... 7425
 Scheduling Supervisor Monica..... 7298
 Pt. Access Specialist / Office A 7370
 Pt. Access Specialist / Office B..... 7030
 Pt. Access Specialist / Office C..... 7296
 Pt. Access Specialist / Office D..... 7210
 Pt. Access Specialist / Back Office 7116
 Pt. Access Specialist / Back Office 7371
 Pt. Access Specialist / Back Office 7117
 Pt. Access Specialist / Back Office 7349
 OP Rehab Sch/Reg..... 7383
 OP Rehab Sch/Reg..... 7384

TRANSITIONAL/PALLIATIVE CARE..... 6300

Manager Deepthi 7523
 Admin Asst/Biller Courtney 7503
 Intake Coordinator..... Alfred 7287
 Nurse for Michell Scheel, NP ... Cathi..... 7289
 Nurse for Traci Braden, NP .. Karen 7481

PHARMACY - ACC 7791 / 7792**VOLUNTEER SERVICES**

Gift Shop Managers 7495
 PRMC Info Desk/Greeter 7212 / 7500
 Hospital Greeter 7001
 Surg. Waiting Desk..... 5552
 Surg Waiting / Visitor Phone 7033
 Gift Shop..... 7240

REHABILITATION SERVICES

Director..... Elizabeth 7554
 Supervisor Jim..... 7374
 Registration/Scheduling 7383 / 7384
 Occup. Therapy..... 7340
 Pediatric Therapy 7397
 Speech Therapy..... 7042
 Gym..... 7302
 PT Office 7362

WOUND CARE - INPATIENT

Wound Care Desk Morgan 7891
 Wound Care Mobile..... Morgan..... 4109
 Wound Care Moblie..... Samantha..... 8745

OP WOUND HEALING CENTER / ACC

Wound Care Director Kelly 7389
 Nurse Manager Ellen 7363
 W C-Main # Schedule Tammy 7323
 Hyperbarics Marlyn 7292
 On-Call WC Nurse contact House Supervisor

ACC**AMBULATORY SURGERY CENTER**

Director of Nursing..... Susan..... 7003
 Greeter..... 7002
 Front Desk / Endo/Surg/IV) 7113/ 7006
 Infusion Therapy 7063
 OR Direct 7066
 OR Nurse Manager..... Todd..... 7014
 OR Nurses Station..... 7020
 PACU Nurse Mgr. Bernadine 7053
 PACU Nurses Station 7060
 Pain Scheduling..... 7299
 Pre-Adm. Nurse Mgr..... Anita..... 7106
 Pre-Adm. Nurses 7727 \ 7188 \ 7032 \ 7031
 Pre-Op Nurse Station 7050
 Surgery Scheduling Susie..... 7538
 ASC Computer Support 7100
 Fax 258-7996
 ACC Conference Room 7016
 EVS/ACC Kerry 7180

Updated 05/22/19

CARDIAC PULMONARY REHAB - ACC

Clinical Coordinator Jana 7077
 Exercise Physiologist..... Adam 7078
 Fax 258-7565

IMAGING CENTER - ACC 7200

CT Scan..... 7089
 Mammography..... 7355
 Med Nec X-Ray 5028
 MRI 7079
 QC Area..... 7083
 Radiologists 7072
 Xray Scheduling..... 7650
 Nurse 7088
 Ultrasound 7074